

Funny Faces Bed & Biscuit Payment and Cancellation Policy

Funny Faces Bed & Biscuit runs its facility based upon accurate boarding reservations. We understand that unforeseen events can occur which can alter plans. However, due to the large volume of reservations being requested by our clients and our staffing costs, Funny Faces has the following deposit and cancellation policy. The hope is that this policy will better ensure that all Funny Faces clients can get the reservations they need.

- **A 50% deposit is due upon making your reservation.**
- Up to five 3 days prior to your check-in day you may shorten or cancel your reservation to receive a full refund.
- There are no refunds if your reservation is altered or cancelled within 48 hours of your check-in date.
- Additional services such as administering medication, half day charges (pickup after 12PM), food purchases, vet visits, or other incidentals will be paid for at the time of pickup.
- If you pick up your pet(s) before their scheduled check-out date, you will be charged for the entire reservation. There are no refunds for early pickups.
- You may add days to your reservation, subject to availability.

Check-in Day	Reservation can be altered or cancelled up to and including the previous
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday
Thursday	Monday
Friday	Tuesday
Saturday	Wednesday
Sunday	Thursday